Football Tickets

Are you tired of standing in lines? You can now purchase FUHS football tickets on GoFan.

All purchases are non-refundable.

This is optional. We will also be selling tickets in person.

CLICK HERE FULLERTON HIGH SCHOOL TICKETS BY GOFAN

CLICK HERE HOW TO BUY TICKETS VIDEO

CLICK HERE HOW TO VALIDATE TICKETS

CLICK HERE HOW TO ACCESS & SHARE TICKETS

Questions and Answers

HOW DO I PURCHASE TICKETS TO AN EVENT?

You can purchase tickets for an event by using our iPhone mobile app, GoFan - High School Tickets, or by visiting our website at GoFan.co. From the main page of the mobile app and website, you can search for events by the school, school mascot, or city. Once you select the school, you can view all events from the school's GoFan page.

HOW DO I PURCHASE AN IFL/ASB TICKET TO AN EVENT?

Enter your ID in the Promo Code section and click "apply" then click "+" to add your ticket. Limit to one ticket per IFL/ASB Student ID.

HOW WILL I RECEIVE MY TICKETS?

You will receive a confirmation email upon purchase with a "view tickets" button to access your tickets. You will receive a similar email one hour prior to the start of the event with the same "view tickets" button.

WHERE CAN I FIND MY TICKETS AFTER PURCHASE?

You can log in to your GoFan account and click "my tickets." Locate your confirmation email and select "view tickets."

I DON'T HAVE A SMARTPHONE, BUT I WANT TO PURCHASE TICKETS TO A MOBILE-ONLY EVENT.

Mobile-only tickets must be presented on a smartphone for entry into the event. Unfortunately, if you do not have a smartphone to access your tickets, you will not be able to use GoFan for this particular event. The school will also be selling in person. Cash only. You can always forward our confirmation email to another person you may be arriving with and access your tickets on their smartphone.

CAN I PRINT MY TICKETS?

No. Tickets are "mobile-only" which means you will need to present your tickets on a smartphone at the gate of the event for entry.

HOW DO I SHARE MY TICKETS?

Forward your ticket confirmation email.

DO CHILDREN NEED A TICKET IN ORDER TO ATTEND EVENTS?

Yes. Children under 8th grade are \$3.00 and over 8th grade are \$10.00.

<u>I INPUT MY EMAIL ADDRESS INCORRECTLY, IS THERE A WAY TO EDIT MY INFORMATION?</u>

Unfortunately, you cannot change your account information once it is created. Call our fan support team who will be able to resend your confirmation email to the correct address. For future purchases, build a new account using the correct email address.

I DID NOT RECEIVE MY CONFIRMATION EMAIL, WHERE CAN I FIND IT?

Sometimes, a spam filter will catch our confirmation email – the sender is service@gofan.co If you are unable to locate the email, our fan support team has the ability to resend your confirmation.

WHAT IS NEEDED AT THE TICKET GATE?

All you need to bring is the tickets on your smartphone that you purchased. For a mobile-only event, present your tickets on a smartphone. As a reminder, mobile-only tickets cannot be printed; you must present your tickets on a smartphone for entry.

I ACCIDENTALLY REDEEMED MY TICKET – WHAT CAN I DO?

Your ticket is not gone, it can be found on the "redeemed tickets" tab in your account. There will be individuals at the ticket booth to assist you if you are unable to redeem your tickets.

<u>I AM UNABLE TO USE MY TICKET(S) – CAN I HAVE A REFUND?</u>

Unfortunately, gofan has a **no** refund policy. Please reach out to our fan support team with any questions.

WHAT IS A MOBILE-ONLY EVENT

A "Mobile Only" event is one where tickets must be presented on a mobile device. There is not an option to print tickets. The ticket taker at the event will redeem tickets by selecting the tickets and pressing the "Redeem Now" button on your screen.

IS THERE AN APP FOR ANDROID DEVICES?

We currently do not have an app for Android devices. You can access and present the tickets by clicking on View Tickets from the email confirmation or by logging into your GoFan account on a mobile browser.

WHAT IS THE AGE REQUIREMENT FOR SENIOR CITIZEN TICKETS?

The age requirement for senior citizen discounts is 55+

MY CREDIT CARD DECLINED AT PURCHASE, WHAT SHOULD I DO?

We recommend trying a different card. If your card continues to get declined please reach out to our service team at service@gofan.co.

I FOUND THE EVENT I AM LOOKING FOR, BUT I CAN'T PURCHASE TICKETS. WHAT SHOULD I DO?

If you can view the event, but can't purchase tickets, there is a possibility that the event is sold-out or has reached its ticketing capacity. In this case, we would recommend reaching out to the school to see if they are selling tickets to the event you are looking for. There is also a possibility that the event has a Promo code protected by the school. If you have IFL/ASB you need to enter your ID.

Upcoming Events:

CLICK HERE

https://gofan.co/app/school/CA7937